



## Support at Home Rates Card - Just Better Care Melbourne Inner East

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**Effective Date: 1st November 2025**

Pricing for common services delivered by Just Better Care staff					
	Weekday	Weeknight	Saturday	Sunday	Public holidays
<b>Independence</b>					
Personal care	\$ 114.00	\$ 132.00	\$ 150.00	\$ 180.00	\$ 235.00
Respite care	\$ 114.00	\$ 132.00	\$ 150.00	\$ 180.00	\$ 235.00
Social support and community engagement (no travel)	\$ 114.00	\$ 132.00	\$ 150.00	\$ 180.00	\$ 235.00
Social support and community engagement (up to 15km travel)	\$ 134.00	\$ 152.00	\$ 170.00	\$ 200.00	\$ 255.00
Social support and community engagement (15km - 30km travel)	\$ 154.00	\$ 172.00	\$ 190.00	\$ 220.00	\$ 275.00
Social support and community engagement (30km - 50km travel)	\$ 184.00	\$ 202.00	\$ 220.00	\$ 250.00	\$ 305.00
Direct transport (per trip < 15km)	\$ 65.00	\$ 75.00	\$ 90.00	\$ 105.00	\$ 120.00
Direct transport (per trip 15km - 30km)	\$ 110.00	\$ 130.00	\$ 160.00	\$ 190.00	\$ 220.00
Direct transport (per trip 30km - 50km)	\$ 165.00	\$ 185.00	\$ 215.00	\$ 245.00	\$ 285.00
Direct transport (per trip 50km - 100km)	\$ 225.00	\$ 240.00	\$ 265.00	\$ 305.00	\$ 360.00
<b>Everyday living</b>					
General house cleaning & laundry services	\$ 110.00	\$ 128.00	\$ 148.00	\$ 178.00	\$ 230.00
Meal preparation	\$ 114.00	\$ 132.00	\$ 150.00	\$ 178.00	\$ 235.00
Shopping assistance (no travel)	\$ 114.00	\$ 132.00	\$ 150.00	\$ 178.00	\$ 235.00
Shopping assistance (up to 15km travel)	\$ 134.00	\$ 152.00	\$ 170.00	\$ 198.00	\$ 255.00
Shopping assistance (16km - 30km travel)	\$ 154.00	\$ 172.00	\$ 190.00	\$ 218.00	\$ 275.00
Shopping assistance (31km - 50km travel)	\$ 184.00	\$ 202.00	\$ 220.00	\$ 248.00	\$ 305.00
<b>Clinical</b>					
Registered Nurse	\$180.00	\$195.00	\$225.00	\$245.00	\$315.00
Enrolled Nurse	\$152.00	\$167.00	\$197.00	\$217.00	\$287.00
<b>Pricing for common services delivered by associated provider</b>					
<b>Everyday living</b>					
Gardening	\$ 110.00	Meal delivery (per meal)			\$ 20.00
Home maintenance and repairs	\$ 150.00				
<b>Clinical</b>					
Occupational Therapist - initial consultation	\$790.00	Physiotherapist - initial consultation/assessment			\$300.00
Occupational Therapist - Comprehensive Assessment	\$675.00	Physiotherapist - standard consultation (60 min)			\$400.00
Occupational Therapist - Equipment Trial	\$340.00	Allied Health Assistant (60 mins)			\$170.00
Speech Pathology ongoing session - Home visit (60 mins)	\$360.00	Remedial Massage therapy (60 mins)			\$200.00
Dietician - Home visit (60 min)	\$250.00	Exercise Physiology - Home visit (60 mins)			\$230.00
Podiatrist - Home visit (60 mins)	\$475.00				

Prices are per hour, unless otherwise specified. Min 2hr shifts for Community Care Workers. Weekday time is 06:00 - 20:00; Weeknight time is 20:00 - 06:00

If travel is required, the first hour will be charged at the applicable travel km rate and subsequent hours will be charged at the no travel rate

Sleepover rates will be quoted separately, please contact your Care Manager for a quote

**Cancellation policy:**

If cancellations are made with less than 24 hours notice, the full fee for the rostered service is payable.

Where a scheduled support is attended by Just Better Care staff and the client is not home, unavailable, or refuses service, the full fee for the rostered service is payable